

Q2 2021 Interim results

Investor Presentation

Oslo, 9 July 2021



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Our DNA

Vision

The Challenger

Business Idea

This will happen through unique relationships, best in class decisionmaking and cost effective solutions

Main targets

Cost and quality leadership

Profitable growth

Top 3

Values

Credible

Innovative/Open

Bold

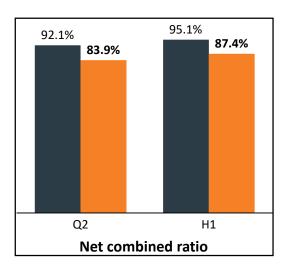
Committed

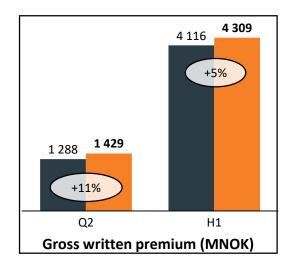


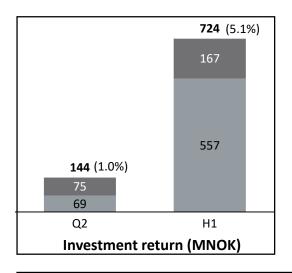
Result highlight Q2 & H1 2021

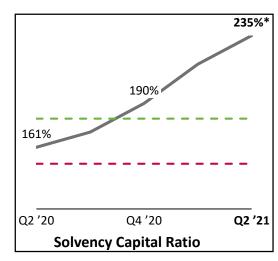
PROTECTOR insurance

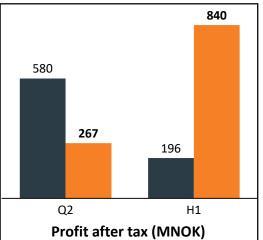
Q2: Combined ratio at 83.9% | Investment return at 1.0% | EPS at NOK 3.2

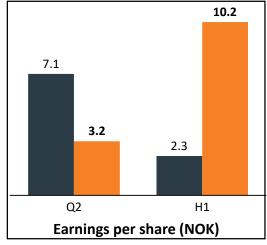












Other highlights:

- Setback in Nordic Broker satisfaction
- Continued profitability measures
 - Price increases at 9.2% (Q2) and 8.8% (H1)
 - · Cost still on the agenda
- Special dividend of NOK 1.67 per share

This presentation contains alternative performance measures (APMs).





APMs are described here: https://www.protectorforsikring.no/#!/om-protector/investor-relation/552

^{*} Post special dividend

Claims update

Q2 claims ratio at 76.3%, 5.6%-points down from last year

- Net run off loss at 1.9 % in Q2 21 (-1.9% in Q2 20)
- Large losses¹ at 3.9% (5.7%), 3.1%-points lower than normalized
- Positive COVID-19 effects of 1.4%-points
 - Mainly driven by Motor



Business unit	Q2 '21 Gross	Q2 '21 Net	Q2 '20 Gross	Q2 '20 Net
Norway	72 %	82 %	80 %	80 %
Sweden	59 %	63 %	90 %	90 %
Denmark	119 %	84 %	98 %	98 %
UK	82 %	85 %	57 %	61 %
Finland	60 %	65 %	49 %	51 %
Protector	77.3 %	76.3 %	80.7 %	81.9 %

Business unit	H1 '21 Gross	H1 '21 Net	H1 '20 Gross	H1 '20 Net
Norway	70 %	83 %	87 %	88 %
Sweden	60 %	64 %	85 %	84 %
Denmark	111 %	84 %	102 %	105 %
UK	79 %	84 %	61 %	70 %
Finland	80 %	81 %	60 %	62 %
Protector	76.0 %	77.4 %	83.1 %	85.7 %







Large losses and run off in Q2

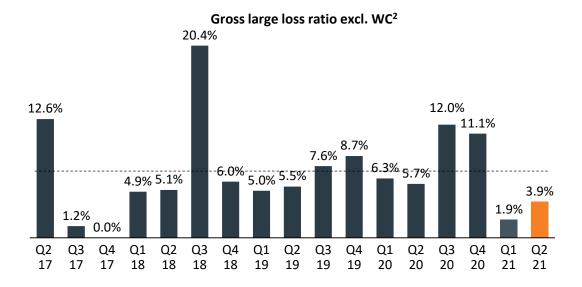
Large losses¹ of MNOK 55 (3.9%), run off loss at 1.9%

• Large losses¹ at 3.9% (5.7%), 3.1%-points lower than normalized

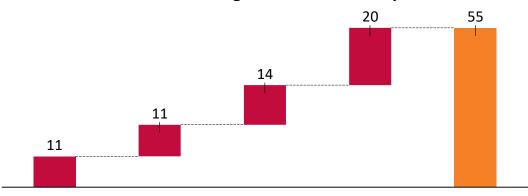
- Net run off loss at 1.9 % in Q2 21 (-1.9% in Q2 20)
 - Whereof a 2.3% run off loss is directly linked to large losses
 - Losses in UK & Denmark (MNOK 78)
 - Gains in Sweden (MNOK 61)

Some volatility in reserves & large losses must be expected





Gross large loss effect build-up







¹ Large losses defined as gross losses or gross absolute loss adjustments > MNOK 10

² Two very large claims capped at MNOK 100

Volume update

GWP up 10.9% in quarter, 21.7% in local currency

- Q2: Second biggest quarter
 - 2021 growth 10.9% (21.7% in LCY)
 - Renewal rate at 94.9 %
 - Realized price increases at 9.2%
 - New sales at MNOK 213, mainly from UK and Sweden
- H1 comprises > 70 % of GWP
 - 2021 growth: 4.7% (7.0% in LCY)
 - Realized price increases at 8.8%
- Current price increases and underwriting account for increased inflation due to Covid
- Still behind guiding for 2021; no changes made
 - Strong start to Q3



in MNOK

Business unit	Q2 '21	Q2 '20	Growth
Norway	262	266	- 4
Sweden	402	362	40
Denmark	39	41	- 2
UK	721	621	100
Finland	4	- 3	6
Protector	1 429	1 288	141
COI	60	64	-4
Protector incl. COI	1 489	1 352	136

Business unit	H1 '21	H1 '20	Growth
Norway	1 119	1 087	32
Sweden	1 297	1 151	146
Denmark	766	855	- 88
UK	959	813	146
Finland	168	210	- 42
Protector	4 309	4 116	193
COI	107	127	- 20
Protector incl. COI	4 415	4 243	172





Cost development

Cost the real way 11.7% in H1 2021, actions taken across the Nordics



- Cost the real way 11.7% H1 2021, 8.9 % in Q2
 - Affected by high share price dev. in Q1²

- Gross cost ratio 8.7% (10.1%)
 - Higher broker commission going forward due to growth coming from UK & Sweden

• Net cost ratio 7.6% (10.1%)

- Cost situation has been addressed and is still in focus going forward
 - Balance cost & quality leadership improve competitive position

Country-by-country key metrics



Q2 combined ratio at 83.9% | Quarterly country volatility must be expected

Q2 2021

	Norwa	ay	Swed	en	Denm	ark	UK		Finlar	nd	Protec	tor
	Q2 2021	Q2 2020										
Gross premium written	262	266	402	362	39	41	721	621	4	- 3	1 429	1 288
Gross premium earned	350	373	422	397	216	251	352	280	75	41	1 415	1 342
Net premium earned	311	331	366	347	187	220	289	220	67	37	1 219	1 155
Gross claims ratio	72.2 %	80.3 %	59.4 %	90.0 %	119.0 %	98.3 %	82.1 %	56.9 %	59.8 %	48.8 %	77.3 %	80.7 %
Gross cost ratio	5.0 %	7.6 %	10.6 %	12.5 %	6.8 %	7.4 %	12.6 %	13.0 %	3.1 %	7.0 %	8.7 %	10.1 %
Gross combined ratio	77.2 %	87.9 %	70.1 %	102.5 %	125.8 %	105.7 %	94.7 %	70.0 %	62.9 %	55.8 %	86.1 %	90.8 %
Net claims ratio	82.0 %	80.2 %	63.1 %	89.6 %	83.9 %	98.1 %	84.8 %	61.5 %	64.9 %	50.8 %	76.3 %	81.9 %
Net cost ratio	3.8 %	7.1 %	8.4 %	13.0 %	6.2 %	8.8 %	13.2 %	12.7 %	-0.2 %	2.5 %	7.6 %	10.1 %
Net combined ratio	85.8 %	87.3 %	71.5 %	102.7 %	90.1 %	106.8 %	98.0 %	74.2 %	64.7 %	53.3 %	83.9 %	92.1 %

H1 2021

	Norwa	ay	Swede	en	Denma	ark	UK		Finlar	nd	Protect	tor
	H1 2021	H1 2020										
Gross premium written	1 119	1 087	1 297	1 151	766	855	959	813	168	210	4 309	4 116
Gross premium earned	693	740	857	794	423	485	686	507	145	109	2 803	2 636
Net premium earned	616	659	739	696	367	424	543	401	129	97	2 395	2 277
Gross claims ratio	70.2 %	87.3 %	60.3 %	85.1 %	111.4 %	101.6 %	78.7 %	60.8 %	79.9 %	60.5 %	76.0 %	83.1 %
Gross cost ratio	6.9 %	7.6 %	12.7 %	12.3 %	8.6 %	6.6 %	15.5 %	12.8 %	5.6 %	5.1 %	11.0 %	9.7 %
Gross combined ratio	77.1 %	94.9 %	72.9 %	97.4 %	120.0 %	108.1 %	94.2 %	73.6 %	85.5 %	65.5 %	86.9 %	92.8 %
Net claims ratio	82.8 %	88.1 %	64.1 %	84.2 %	84.0 %	105.1 %	84.0 %	69.9 %	81.0 %	62.1 %	77.4 %	85.7 %
Net cost ratio	7.1 %	5.9 %	10.9 %	12.2 %	6.3 %	8.5 %	15.9 %	13.0 %	4.4 %	1.6 %	10.0 %	9.4 %
Net combined ratio	90.0 %	94.0 %	75.0 %	96.4 %	90.3 %	113.7 %	100.0 %	82.9 %	85.4 %	63.7 %	87.4 %	95.1 %

Status vs. 2021 guiding

Ahead on profitability, premium growth is picking up



	Guiding 2021	Result Q1	Results Q2	H1
Net Combined Ratio:	90-92%	91.1%	83.9%	87.4%
Return on Equity (ROE):	>20%	17.5%*	7.4%*	25.8%*
Gross Written Premium (GWP) growth:	10% (LCY)	1.5% (LCY)	21.7% (LCY)	7.0% (LCY)
Solvency II Capital Ratio (SCR):	> 150%	216%	235%	235%





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Quality Leadership

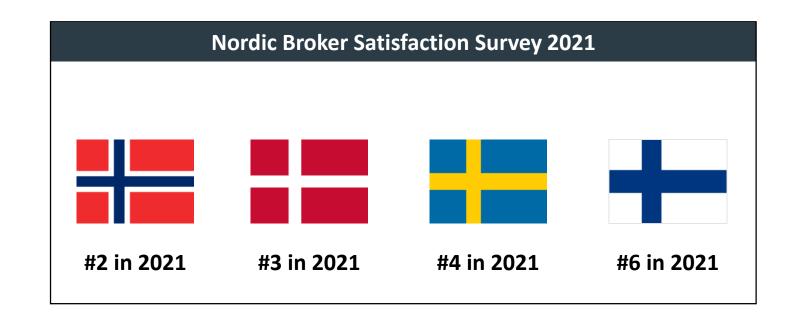
Focus to regain no. 1 position

Quality leader in UK, setback in the Nordics

PROTECTOR insurance

UK far ahead | Focus to regain nr. 1 position in the Nordics







Quality Leadership in 2022

All employees involved in targets and actions

Broker Satisfaction Survey May '21 Nordic Broker Interviews June '21

Protector WorkshopsJune '21



	Targets set fo	r 202	2		
	largets set to	1 202			
		Target	2021/20	2019/18	2017
	Tender & new sales	80	78	75	69
	Customer Care and Service	80	79	75	69
BNO Targets	Claims Handling	75	70	69	68
	BSI total quality leader	1st	2nd	1st	1st
	BSI Claims Handling quality leader	1st	6th	2nd	1st
		Target	2021/20	2019/18	2017
	Tender & new sales		73	75	78
	Customer Care and Service		74	77	79
BSE Targets	Claims Handling		60	60	72
	BSI total quality leader	1st	4th	1st	1st
	BSI Claims Handling quality leader	1st	5th	2nd	1st
		Target	2021/20	2019/18	2017
	Tender & new sales	78	63	73	63
	Customer Care and Service	75	61	69	60
BDK Targets	Claims Handling	70	59	71	61
	BSI total quality leader	1st	3rd	1st	1st
	BSI Claims Handling quality leader	1st	2nd	3rd	1st
		Target	2021/20	2019/18	2017
	Tender & new sales	78	73	71	73
	Customer Care and Service	78	74	70	71
BFI Targets	Claims Handling	70	61	63	70
_	BSI total quality leader	1st	6th	2nd	1st
	BSI Claims Handling quality leader	1st	5th	5th	2nd
		Target	2021/20	2019/18	2017
	Tender & new sales	79	72	74	71
	Customer Care and Service	78	72	73	70
Nordic Benchmark	Claims Handling	73	63	66	68
	BSI total quality leader	1st	3rd	1st	1st
	BSI Claims Handling quality leader	1st	4th	3rd	1st



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Investments

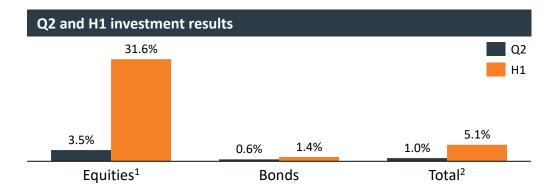
Investment is core

Investment performance and statistics

1.0% return in Q2 | Bond portfolio yield at 1.8%, before cost of risk



- Q2 return on investment portfolio at 1.0%, or MNOK 144
 - Equity portfolio, ex. put options, returning 3.5%, or MNOK 82
 - Bond portfolio returning 0.6%, or MNOK 75
- H1 return on investment portfolio at 5.1%, or MNOK 724
 - Equity portfolio, ex. put options, returning 31.6%, or MNOK 590
 - Bond portfolio returning 1.4%, or MNOK 167
- Equity share at 14.0%, down from 16.2% in Q1 '21
 - Largest position realized in full
- Bond portfolio's average rating at BBB+
 - HY portfolio totalling BNOK 4.3 vs BNOK 4.2 in Q1 '21
- Continued strong Nordic HY bond market in quarter
 - DNB Markets Nordic HY index return +2.4%



	Investment portfolio data	30.06.21	30.06.20	31.03.21
	Size bond & cash eq. (MNOK) ³	12 139	11 857	12 472
	Avg. ref. rate (NIBOR, STIBOR, etc.)	0.1%	0.2%	0.2%
	Avg. spread/risk premium (bps)	175	235	179
Bonds	Yield	1.8%	2.5%	2.0%
	Duration	0.4	0.4	0.4
	Credit duration ⁴	1.3	1.9	1.4
	Avg. rating ⁵	BBB+	А	A-
	Portfolio size	2 050	1 063	2 355
Fauitios	Share of total	14.0%	8.6%	16.2%
Equities	Estimated intrinsic value discount	27%	37%	15%
	No. of companies	21	14	20

¹ Equity portfolio return excluding put options

²Total portfolio return including put options

³ Size excludes currency swap contracts

⁴ Avg. includes bank deposits

⁵ Avg. linear rating based on official rating (>60%) and 'Protector rating' (<40%)



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Profit and loss Q2 (&H1)

Profit of MNOK 267 (840) – EPS at NOK 3.2 (10.2)

NOKm	Q2 2021	Q2 2020	H1 2021	H1 2020	FY 2020
Gross premiums written	1 428,6	1 288,0	4 308,8	4 116,0	5 516,3
Earned premiums. net of reinsurance	1 219,3	1 154,9	2 394,6	2 277,3	4 613,5
Claims incurred. net of reinsurance	(930,7)	(946,3)	(1 853,5)	(1 952,7)	(3 901,4)
Sales cost	(76,9)	(79,8)	(178,4)	(151,5)	(331,3)
Administration cost	(46,8)	(56,0)	(128,6)	(104,3)	(221,3)
Commission from reinsurer	31,4	18,9	67,0	41,9	81,6
Other insurance related income/expenses	(6,4)	1,7	(19,2)	1,5	5,5
Technical result	189,8	93,4	281,9	112,1	246,6
Other income/costs	(12,7)	(17,1)	(30,0)	(33,4)	(67,0)
Net financial income	135,5	509,8	658,5	187,0	865,2
Profit before tax	312,6	586,0	910,4	265,7	1 044,8
Tax	(70,0)	(119,9)	(141,0)	(80,2)	(160,0)
Discontinued operations	19,6	118,5	70,3	3,8	94,3
Net comprehensive income	5,0	(4,2)	0,4	6,2	2,4
Profit for the period	267,3	580,4	840,1	195,5	981,6
Claims ratio. net of reinsurance	76,3 %	81,9 %	77,4 %	85,7 %	84,6 %
Expense ratio. net of reinsurance	7,6 %	10,1 %	10,0 %	9,4 %	10,2 %
Combined ratio. net of reinsurance	83,9 %	92,1 %	87,4 %	95,1 %	94,8 %
Gross claims ratio	77,3 %	80,7 %	76,0 %	83,1 %	82,2 %
Gross expense ratio	8,7 %	10,1 %	11,0 %	9,7 %	10,3 %
Gross combined ratio	86,1 %	90,8 %	86,9 %	92,8 %	92,5 %
Retention rate	86,2 %	86,0 %	85,4 %	86,4 %	85,8 %
Earnings per share	3,2	7,1	10,2	2,3	12,0





Balance Sheet

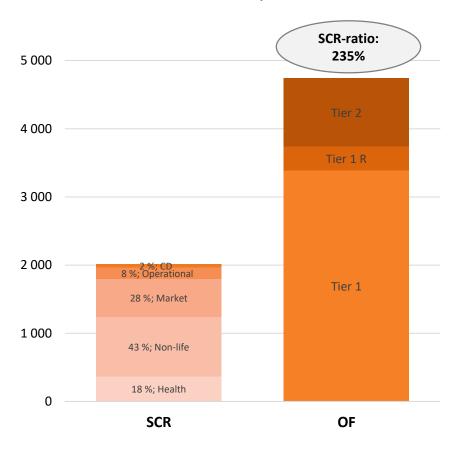
SCR-ratio at 235% post Q2 special dividend

In millions	30.06.2021	30.06.2020	31.12.2020
Owner-occupied property	0.0	12.6	0.0
Financial assets	13 379.0	11 168.1	11 988.6
Derivatives	63.3	25.9	47.9
Bank deposits	108.8	274.2	263.2
Other assets	4 795.6	3 296.1	2 554.9
Discontinued operations	1 712.1	2 401.8	1 895.7
Total assets	20 058.8	17 178.6	16 750.3
Total equity	3 483.2	2 231.9	3 030.5
Subordinated loan capital	1 244.2	1 243.3	1 473.0
Total reserves	10 853.0	10 410.1	9 185.1
Derivatives	37.5	51.2	61.4
Other liabilities	3 489.9	1 903.9	1 888.7
Discontinued operations	951.0	1 338.3	1 111.6
Total equity and liabilities	20 058.8	17 178.6	16 750.3

- Change in SCR-ratio driven by investment result, improved technical profitability and lower capital requirement for market risk
 - Own funds are adjusted for accumulated dividend



SCR-ratio composition







Solvency II SCR ratio at 235%



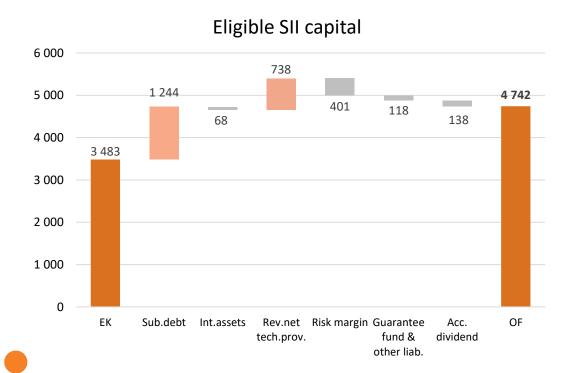
Composition of SCR:

- Net insurance risk 62%
- Net market risk 28%
- Other risks 10%

SCR composition 4 000 85 289 3 500 972 3 000 2 500 1 525 1 001 2 016 2 000 496 1 500 1 000 640 500 CD SCR Health Non-life Market Operational Divers. LAC

Eligible SII capital:

- Accumulated dividend subtracted from eligible capital
- Guarantee provision subtracted from own funds

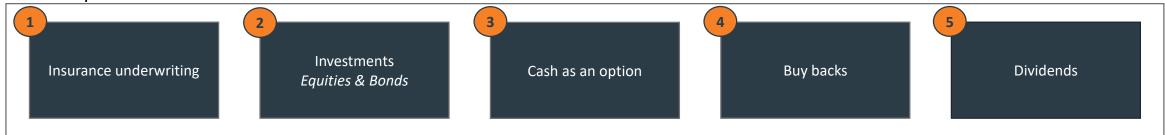


Capital allocation – maximize shareholder return



Priority 1: Always profitable growth in insurance, if possible

Main capital allocation alternatives:



- Allocation towards profitable growth is preferred; stay disciplined
- Challenging to allocate capital in times of low credit spreads and all-time-high stock markets
- How much capital should be kept for future financial market crises?
- 4 An attractive alternative if meeting hurdle; will normally have to bid with significant premium
- Capital base discipline; flexible distribution of excess capital if allocation cannot be made elsewhere

Capital allocation approach

- Determine minimum hurdle rate (RoE>20%)
- Calculate returns for all internal and external allocation alternatives available, by return and risk
- Deploy capital in the most attractive alternatives above hurdle.
- Release underperforming capital (COI, Price increases, WC Denmark and Norway as example)





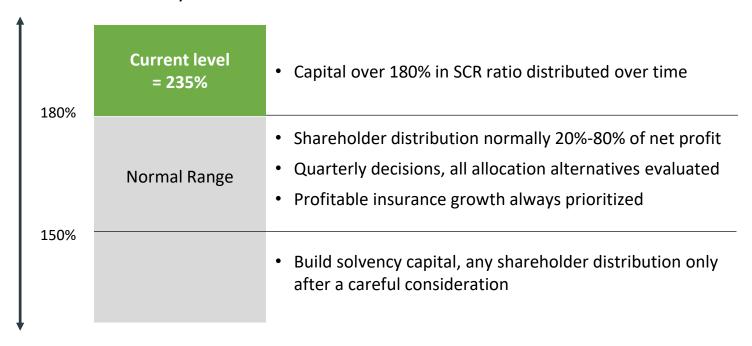


Dividend policy



A new special dividend of NOK 1.67 per share – Flexible shareholder distribution policy

Solvency II ratio



- Special dividend of MNOK 137.5 (NOK 1.67 per share); to be paid out around 21 July (ex. dividend 14 July)
- Quarterly assessment going forward





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Management transition – Deputy CEO in Hans Didring



Fredrik Landelius stepping up as Country Manager Sweden





















Result summary Q2 & H1 2021

PROTECTOR insurance

Q2: Combined ratio at 83.9% | Investment return at 1.0% | EPS at NOK 3.2

	Q2	H1
Net combined ratio	83.9%	87.4%
Gross written premium	MNOK 1 429 (+10.9%)	MNOK 4 309 (+4.7%)
Investment return	MNOK 144 (1.0%)	MNOK 724 (5.1%)
Profit for the period	MNOK 267	MNOK 840
Earnings per share	NOK 3.2	NOK 10.2
• Dividend	NOK 1.67 pr. share	NOK 6.34 pr. share
Solvency Capital Ratio	235%	235%





